

---

## **Clinton Presidential Records Digital Records Marker**

---

This is not a presidential record. This is used as an administrative marker by the William J. Clinton Presidential Library Staff.

This marker identifies the place of a publication.

---

Publications have not been scanned in their entirety for the purpose of digitization. To see the full publication please search online or visit the Clinton Presidential Library's Research Room.

---

PUTTING CUSTOMERS FIRST  
STANDARDS FOR SERVING  
THE AMERICAN PEOPLE



---

Report of the National  
Performance Review

President Bill Clinton  
Vice President Al Gore

---

## **Clinton Presidential Records Digital Records Marker**

---

This is not a presidential record. This is used as an administrative marker by the William J. Clinton Presidential Library Staff.

This marker identifies the place of a publication.

---

Publications have not been scanned in their entirety for the purpose of digitization. To see the full publication please search online or visit the Clinton Presidential Library's Research Room.

---

REINVENTING

# Service

AT THE IRS

Vice President Al Gore  
Treasury Secretary Robert E. Rubin  
with the Front-Line  
Employees of the IRS