

THE WHITE HOUSE  
WASHINGTON

November 21, 1994

Stan -  
fyi  
Kuster

Ms. Natalie Reatig  
Center for Mental Health Services  
Department of Health and Human Services  
5600 Fishers Lane  
Room 15C26  
Rockville, Maryland 20857

Dear Ms. Reatig:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy

THE WHITE HOUSE  
WASHINGTON

November 21, 1994

Mr. John Tull  
Legal Services Corporation  
750 First Street, N.E.  
11th Floor  
Washington, D.C. 20002

Dear Mr. Tull:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy

THE WHITE HOUSE

WASHINGTON

November 21, 1994

Ms. Parma Yarkin  
Vocational Rehabilitation Administration  
Department of Education  
330 C Street, S.W.  
Mary Switzer Building  
Room 3220  
Washington, D.C. 20202

Dear Ms. Yarkin:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy

THE WHITE HOUSE  
WASHINGTON

November 21, 1994

Ms. Liz Savage  
Special Assistant to the  
Assistant Attorney General for  
Civil Rights  
Department of Justice  
Room 5639  
P.O. Box 65808  
Washington, D.C. 20035-5808

Dear Ms. <sup>Liz</sup>Savage:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy

THE WHITE HOUSE

WASHINGTON

November 21, 1994

Ms. Carol Cohen  
National Institute on Disability  
and Rehabilitation Research  
Department of Education  
Room 3420  
600 Independence, S.W.  
Washington, D.C. 20202-2572

Dear Ms. Cohen:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy

THE WHITE HOUSE

WASHINGTON

November 21, 1994

Mr. Robert Williams  
Commissioner, Administration on  
Developmental Disabilities  
Department of Health and Human Services  
Hubert Humphrey Building  
200 Independence Avenue, S.W.  
Room 351D  
Washington, D.C. 20201

Dear Bob:

Thank you so much for your presentation to the Administration's appointees with disabilities at their recent meeting. Although I regret that I could not attend to hear your remarks, I have received a thorough account of the proceedings.

We will be giving further attention to the ways advocacy programs can be improved for persons with disabilities. Your views and commitment to that effort are appreciated.

Sincerely,



Carol H. Rasco  
Assistant to the President  
for Domestic Policy



U.S. Department of Justice

Civil Rights Division

Public Access Section

P.O. Box 66738

Washington, D.C. 20035-6738

SEP 27 1994

Stanley S. Herr  
The White House  
Office of Domestic Policy  
Room 224L  
Washington, D.C. 20500

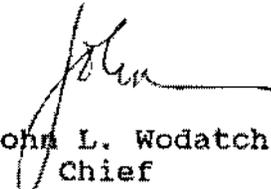
Dear Stan:

Attached you will find the briefing memorandum that you requested at the last meeting of the Federal Disability Accommodations Working Group. It is a brief synopsis of the obligations of Federal executive branch agencies under Federal disability rights laws. I hope that it will prove useful to the members of the Working Group. I have tried to avoid legalisms and make it complete, concrete, and relevant. I remain willing to assist the Working Group in any way that I can.

I have also included our most recent press release -- on the settlement of our case on discrimination on the basis of HIV status against the Castle Dental Center in Houston, Texas. The \$100,000 settlement, including \$80,000 in compensatory damages for an aggrieved individual and \$20,000 in civil penalties, is our largest settlement to date. This case is yet another strong signal that this Administration is fully committed to vigorous enforcement of the Americans with Disabilities Act.

I look forward to seeing you at the meeting on the 29th.

Sincerely,

  
John L. Wodatch  
Chief  
Public Access Section

Enclosure

cc: Deval L. Patrick



U.S. Department of Justice

Civil Rights Division

Washington, D.C. 20530

A PRIMER  
Disability Laws that Apply to the Federal Executive Agencies

A. BUILDINGS

1. All buildings built by the Federal government or built on behalf of the Federal government since 1968 must be accessible. Architectural Barriers Act of 1968, as amended, 42 U.S.C. §§ 4151-57; section 504 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 794.

2. Any alteration to a Federal building, any alteration to a part of any Federal building, any alteration to any building housing a program of a Federal executive branch agency, or any alteration to space leased to a Federal agency must be done in an accessible manner. Id.

3. When a Federal agency leases space in buildings not owned by the Federal government, the agency shall lease space that is accessible. If accessible space is unavailable, the agency can only lease space that has or has been altered to have:

\*at least one accessible route to those areas in the building for which the space was leased;

\*if toilets are available, at least one accessible one for each sex on each floor having toilets;

\*if parking is available, the appropriate number of accessible parking spaces.

\*Exception: If no accessible space is available and the lease is necessary for officials servicing natural or human-made disasters on an emergency basis, or the space is used on an intermittent basis, or the occupancy is for no more than twelve months. 36 CFR Part 1190 (Minimum Guidelines and Requirements for Accessible Design of the Access Board), implemented as operating policy by the General Services Administration.

4. When leasing space for its programs, a Federal agency must ensure that, with the addition of the leased space, the Federal agency's program, when viewed in its entirety, is accessible to persons with disabilities. Section 504 of the Rehabilitation Act.

5. A building or alteration is accessible if it conforms to the Uniform Federal Accessibility Standards (UFAS). Most Federal buildings must conform to the standard of the General Services Administration (41 CFR 101-19.6). Residential buildings must conform to the standard of the Department of Housing and Urban Development (24 CFR Part 40). Post offices must conform to the standard of the United States Postal Service (Handbook RE-4). Military bases and buildings must conform to the standard of the Department of Defense (Chapter 18 of DoD 4270.1-M).

6. The Architectural and Transportation Barriers Compliance Board or Access Board is responsible for receiving and resolving complaints under the Architectural Barriers Act. All Federal executive agencies (and there are over 100 of them) are responsible for receiving, investigating, and resolving complaints of discrimination under section 504. Section 504 of the Rehabilitation Act; see, e.g., 28 CFR §39.170 (regulation of the Department of Justice)

## B. EMPLOYMENT

1. All Federal executive branch agencies are prohibited from discriminating on the basis of disability against qualified persons with disabilities and must take affirmative action to hire, place, and advance persons with disabilities. Sections 501 and 504 of the Rehabilitation Act of 1973.

2. The Federal executive branch shall be a model employer. 29 CFR §1614.203(b) (regulation of the Equal Employment Opportunities Commission)

3. The standards for what constitutes discrimination on the basis of disability shall be the standards applied under title I of the Americans with Disabilities Act. Sections 501 and 504 of the Rehabilitation Act, as amended, 29 U.S.C. §§ 791(g), 794(d).

4. A Federal executive agency must make reasonable accommodation to the known physical or mental limitations of otherwise qualified individuals with disabilities who are applicants for employment or employees, unless the agency can demonstrate that the accommodation would impose an undue hardship on the operation of the agency. Sections 501 and 504 of the Rehabilitation Act.

\*Reasonable accommodations include altering work sites or other facilities used by employees to make them accessible, acquiring or modifying equipment or devices (including the provision of computers), job restructuring, modifying work schedules, providing qualified readers or interpreters, adjusting or modifying examinations, training materials, or policies, or reassigning workers to vacant positions.

\*An undue hardship is an action that is excessively costly, extensive, substantial, or disruptive, or that would fundamentally alter the nature or operation of the agency. Because of the resources and scope of Federal agencies, reasonable accommodations in Federal agencies rarely rise to the level of an undue hardship.

5. A Federal executive agency may not ask a job applicant about the existence, nature, or severity of a disability, but may ask about an individual's ability to perform specific job functions. Sections 501 and 504 of the Rehabilitation Act.

\*Nor may a Federal executive agency make medical inquiries or conduct a medical examination until after a job offer has been made.

\*A job offer may be conditioned on the results of a medical examination, but only if this examination is required for all entering employees in similar jobs.

\*A Federal agency may only require a medical examination of an employee or may only make inquiries as to the nature or severity of a disability in limited situations, when the examination or inquiry can be shown to be job-related and consistent with business necessity.

6. The Equal Employment Opportunity Commission is chiefly responsible for enforcing the Federal government's employment nondiscrimination provisions. 29 CFR Part 1614 (regulation on Federal Sector Equal Employment Opportunity of the EEOC).

### C. FEDERAL PROGRAMS, SERVICES, AND ACTIVITIES

1. A Federal executive branch agency must not discriminate in carrying out its programs, services, and activities. In simple terms, the nondiscrimination mandate extends to everything that a Federal agency does. Section 504 of the Rehabilitation Act.

2. Each Federal agency has a regulation implementing its nondiscrimination obligations and these regulations establish the specific nature of each agency's nondiscrimination obligations. See, e.g., 1 CFR Part 326 (regulation of the Administrative Conference of the United States); 22 CFR Part 144 (regulation of the Department of State); 29 CFR Part 33 (regulation of the Department of Labor).

3. Examples of programs operated by the Federal executive branch include the Social Security program, the FBI tour, the Internal Revenue Service, the White House tour, the National Parks system, the Federal prison system, the emergency management services programs of FEMA and SBA, and the schools operated by the Department of Defense.

4. Section 504's requirement not to discriminate extends to a wide range of the daily activities of each agency; examples include the obligation to:

- \*Provide qualified sign language interpreters or other appropriate auxiliary aids at meetings or hearings held by the agency or at conferences or other events sponsored by the agency.

- \*Provide materials in alternate accessible formats (large print, Brailled materials, audio recordings, computer disks) when materials are made available to the public in printed form.

- \*Provide captions on all videotapes developed by or on behalf of the agency.

- \*Provide a sufficient number of TDD's (telecommunication devices for the deaf or text telephones) for agency use, giving particular emphasis to frequently used agency telephone numbers and 800 numbers; Federal agencies should not just rely upon the telecommunications relay for telephone calls from people who are deaf. ..

- \*Provide extra assistance or modifications in agency forms to assist persons with mental retardation or other mental disabilities.

- \*Ensure that, when Federal agencies hold agency-sponsored meetings, conferences, hearings, or other events outside the Federal work place, they only locate these events at accessible sites.

- \*Provide accessible services at agency facilities when open to the public, for example, the agency library or cafeteria.

- \*Ensure that, in administering a Federal grant program, the agency neither discriminates on the basis of disability in making grant decisions nor provides funding to entities that themselves discriminate on the basis of disability.

- \*Obtain written assurances that the grant applicant is not discriminating on the basis of disability.

\*Require the submission of addition, targeted, specific information to establish compliance, including budgetary information.

5. Federal agencies shall ensure that individuals with disabilities can produce and have access to information and data regardless of the type of medium, including all electronic and information technologies, that is comparable to the opportunities of individuals who do not have disabilities. Section 508 of the Rehabilitation Act of 1973, as amended, 29 U.S.C. § 794d.

6. Each Federal executive branch agency is responsible for designating an official to coordinate implementation of section 504 for federally conducted programs. Each Federal agency shall receive and resolve complaints of discrimination. Section 504 of the Rehabilitation Act.

#### D. THE AMERICANS WITH DISABILITIES ACT

\*Remember that the Americans with Disabilities Act does not apply to the Federal executive branch. When the ADA was enacted in 1990, a full and rich set of Federal civil rights laws already covered the Federal executive branch. The ADA does apply to all employers with 15 or more employees (other than the Federal government), all units of State and local government, public accommodations, commercial facilities, carriers engaged in telecommunications, the U.S. Senate, the U.S. House of Representatives, and instrumentalities of the U.S. Congress.

*Rehabilitation Services Administration/Office of Special Education and Rehabilitative Services  
U.S. Department of Education*

*Client Assistance Program (CAP)*

This program supports, through grants to the States, services to advise individuals with disabilities of benefits and services available to them under the Rehabilitation Act and Title I of the Americans with Disabilities Act. Individuals seeking or receiving services from programs supported under the Rehabilitation Act may also receive assistance in pursuing legal, administrative and other appropriate remedies to protect their rights. Each State is required to have a CAP as a condition of eligibility for the State grant for vocational rehabilitation services.

CAPs primarily resolve issues through individual and systemic advocacy. By statutory mandate, CAP staff attempt to resolve issues through negotiation or mediation before resorting to administrative or legal remedies. Although States are not required to have formal procedures to address issues raised by CAPs, CAP personnel must be afforded access to policy making and administrative personnel in the State. The CAP director also serves on the State Rehabilitation Advisory Council, the consumer advisory board for vocational rehabilitation services.

CAPs are operated by agencies designated by the Governors. In general, these agencies are independent of any agency that provides services under the Rehabilitation Act. Funds are distributed among the States according to population, except that each State is guaranteed a minimum of \$100,000 and each territory at least \$45,000. In fiscal year (FY) 1995, grants totalling \$9,824,000 were awarded to the 50 States, the District of Columbia, Puerto Rico, and five territories. Almost 65,000 individuals received CAP assistance in FY 1993, the most recent year for which data are available.

*Protection and Advocacy of Individual Rights (PAIR)*

One of the newest components of the State protection and advocacy (P&A) systems established under the Developmental Disabilities and Bill of Rights Act, PAIR is mandated to protect the legal and human rights of individuals with disabilities who are not eligible for services under CAP or one of the other P&A programs. PAIR, which started as a discretionary grant program in 1991, became a formula grant program in 1994.

PAIR activities include investigating, negotiating, or mediating solutions to problems expressed by individuals with disabilities, providing information and technical assistance, and providing legal counsel and litigation services. PAIR also supports education and outreach activities. Each year, PAIR programs must establish case selection priorities based on public comment. Typical priorities include providing individual and systemic advocacy in the areas of employment discrimination, accessibility, and housing.

Fifty-six PAIR grants totalling \$7,105,000 were awarded in FY 1995.

Parma Yarkin  
Biographical Note

I joined the Department of Education, Office of Special Education and Rehabilitative Services, in 1991. As a member of the Assistant Secretary's staff, I helped to draft the Department's guidance on education services for deaf students. I transferred to the Rehabilitation Services Administration to administer the Client Assistance Program (CAP) and the Protection and Advocacy of Individual Rights (PAIR) program in 1993. I am attorney (I.D., 1990). Prior to joining the Education Department, I clerked for a labor union and the environment department of the World Bank.

NOV-07-94 MON 13:12  
J1-94 MON 12:01

RESNA  
N A P A S

FAX NO. 703 524 6630  
FAX NO. 2024089520

P.02  
P.02

ATTACHED: I. NIDRR Technology - Related Assistance Programs  
II. Directory of PTA & CAP Programs  
III.

STATUTORY AUTHORITY FOR P & A PROGRAMS

Developmental Disabilities Assistance and Bill of Rights Act, 42 U.S.C. 6000 et seq.

Protection and Advocacy for Individuals with Mental Illness Act, 42 U.S.C. 10801 et seq.

Protection and Advocacy for Individual Rights (the Rehabilitation Act), 29 U.S.C. 794(e)

Client Assistance Program (the Rehabilitation Act), 29 U.S.C 732

Technology Related Assistance for Individuals with Disabilities Act, 29 U.S.C. 2201 et seq.

*Attachment I***RESNA Technical Assistance Project**

Suite 1540, 1700 N. Moore Street, Arlington, VA 22209-1903  
703/524-6686, Fax: 703/524-6630, TTY: 703/524-6639

**NATIONAL INSTITUTE ON DISABILITY AND REHABILITATION RESEARCH**

States Funded Under The

*Technology-Related Assistance For Individuals With Disabilities Act of 1988 (and Amendments of 1994)*

**ALABAMA STATEWIDE TECHNOLOGY ACCESS AND RESPONSE  
PROJECT (STAR) (1993)**

2125 East South Boulevard  
P.O. Box 20752

Montgomery, AL 36120-0752

Project Director: Tom Gannaway, (205) 288-0240 (Voice)  
(205) 281-2276 (TDD)

FAX: (205) 288-7171

**CALIFORNIA ASSISTIVE TECHNOLOGY SYSTEM (1993)**

CA Department of Rehabilitation

830 K Street

Sacramento, CA 95814

Project Coordinator: Sheila Conlon Mentkowski,

(916) 324-7386 (TDD)

(916) 324-3062 (Voice)

FAX: (916) 327-4567

**ASSISTIVE TECHNOLOGIES OF ALASKA (1990)**

400 "D" Street, Suite 230

Anchorage, AK 99501

Information and Referral: Rich Vantrease, (800) 770-0138 (V/TDD)

Program Director: Kathe Matrone, (907) 272-9547 (V/TDD)

FAX: (907) 274-0516

**COLORADO ASSISTIVE TECHNOLOGY PROJECT (1989)**

Rocky Mountain Resource and Training Institute

6355 Ward Road, Suite 310

Arvada, CO 80004

Project Director: Bill West, (303) 420-2942 (Voice/TDD)

FAX: (303) 420-8675

**AMERICAN SAMOA ASSISTIVE TECHNOLOGY PROJECT (1993)**

Division of Vocational Rehabilitation

Department of Human Resources

Pago Pago, American Samoa 96799

Director: Edmund Pereira, (684) 633-1805/2336

(Voice), (684) 233-7874 (TDD)

FAX: (684) 633-2393

**CONNECTICUT ASSISTIVE TECHNOLOGY PROJECT (1992)**

Bureau of Rehabilitation Services

10 Griffin Road North

Windsor, CT 06095

Project Director: John M. Ficaro, (203) 298-2042

(203) 298-2018 (TDD)

FAX: (203) 298-9590

**ARIZONA TECHNOLOGY ACCESS PROGRAM (AZTAP) (1994)**

Northern Arizona University

P.O. Box 5630

Flagstaff, AZ 86011-5630

Program Director: M.J. Demetras, Ph.D., (602) 324-3175

(Voice), (602) 324-3177 (TDD)

FAX: (602) 324-3176

**DELAWARE ASSISTIVE TECHNOLOGY INITIATIVE (1991)**

University of Delaware/A.I. Dupont Institute

1600 Rockland Road, Room 154

Wilmington, DE 19899

Project Director: Beth Mineo, Ph.D., (302) 651-6790

(302) 651-6794 (TDD)

FAX: (302) 651-6793

**ARKANSAS INCREASING CAPABILITIES ACCESS NETWORK**

(1989)

2201 Brookwood, Suite 117

Little Rock, AR 72202

Information and Referral: Barbara Gullett, (501) 666-8868 (V/TDD)

or (800) 828-2799 (In State Only)

Project Director: Sue Gasdon, (501) 666-8868 (Voice/TDD)

FAX: (501) 666-5319

**D.C. PARTNERSHIP FOR ASSISTIVE TECHNOLOGY (1993)**

National Rehabilitation Hospital

102 Irving Street, NW

Washington, DC 20010

Project Director: Jody Wildy, (202) 877-1932 (Voice)

(202) 726-3996 (TDD)

FAX: (202) 723-0628

**FLORIDA ALLIANCE FOR ASSISTIVE SERVICE AND TECHNOLOGY (1992)**

2002 Old St. Augustine Road  
Building A  
Tallahassee, FL 32399-0696

Director: Mark Ravenscraft, (904) 487-3278  
(Voice/TDD)

FAX: (904) 488-8062

**GEORGIA TOOLS FOR LIFE (1991)**

Division of Rehabilitation Services  
#2 Peachtree Street NW, Suite 23-411  
Atlanta, GA 30303

Information and Referral: Tom Owen, (800) 726-9119  
or (404) 894-4960

Project Director: Joy Kriskam, (404) 657-3084  
(404) 657-3085 (TDD)

FAX: (404) 657-3086

**GUAM SYSTEM FOR ASSISTIVE TECHNOLOGY (1994)**

University Affiliated Program - Developmental Disabilities  
University of Guam  
UOG Station  
Mangilao, Guam 96923

Director: Heidi E. Farra-San Nicolas, Ph.D.  
(671) 734-9309

**HAWAII ASSISTIVE TECHNOLOGY TRAINING AND SERVICE PROJECT (1991)**

677 Ala Moana Boulevard, Suite 403  
Honolulu, HI 96813

Information and Referral: Cecelia Sasaki, (808) 532-7110  
(Voice/TDD)

Project Director: Barbara Fischlowitz-Leong  
(808) 532-7110 (Voice/TDD)

FAX: (808) 532-7120

**IDaho ASSISTIVE TECHNOLOGY PROJECT (1992)**

129 W. Third Street  
Moscow, ID 83843

Information and Referral: Maria Billion-Kiemesrud/Gabrielle  
Scott (208) 885-9429

Project Director: Bryce Fifield, Ph.D.  
(208) 885-3559 (Voice)  
(800) 432-8324 (TDD)

FAX: (208) 885-3628

**ILLINOIS ASSISTIVE TECHNOLOGY PROJECT (1989)**

110 Iles Park Place  
Springfield, IL 62718

Information and Referral: Roger McCarty, (800) 852-5110  
(In State Only/Voice/TDD) or  
(217) 522-7985 (Voice/TDD)

Project Director: Wilhelmina Gunthar, (217) 522-7985

FAX: (217) 522-8067

**INDIANA ATTAIN (ACCESSING TECHNOLOGY THROUGH AWARENESS IN INDIANA) PROJECT (1990)**

P.O. Box 7083  
402 W. Washington Street, Room W453  
Indianapolis, IN 46207-7083

Information and Referral: Judy Hersley, (317) 232-1410  
(Voice/TDD)

Project Director: Cria Fulford, (800) 545-7763  
(Voice/TDD)

FAX: (317) 232-6478

**IOWA PROGRAM FOR ASSISTIVE TECHNOLOGY (1990)**

Iowa University Affiliated Program  
University Hospital School  
Iowa City, IA 52242

Information and Referral: Amy Hanna/Dawn Story  
(800) 331-3027 (Voice/TDD)

Project Director: James Hardy, Ph.D., (319) 353-8386

FAX: (319) 358-8284

**ASSISTIVE TECHNOLOGY FOR KANSANS PROJECT (1993)**

2601 Gabriel  
P.O. Box 738  
Parsons, KS 67357

Project Director: Dr. Charles Spellman  
(316) 421-8367 (Voice)  
(316) 421-8115 (TDD)

FAX: (316) 421-6550 x1884

**KENTUCKY ASSISTIVE TECHNOLOGY SERVICES NETWORK (1989)**

Coordinating Center  
427 Versailles Road  
Frankfort, KY 40601

Information and Referral: Jerry Wheatley, (502) 573-4665  
(Voice/TDD)

Project Director: Jan Weber, (502) 573-4665 (Voice/TDD)

FAX: (502) 573-3976

**LOUISIANA ASSISTIVE TECHNOLOGY ACCESS NETWORK (1991)**

P.O. Box 3455, Bin# 14  
Baton Rouge, LA 70821-3455

Information and Referral: Sandra Parker-Allen  
(800) 922-DIAL  
(800) 256-1633 (TDD)

Project Administrator: Julie Nabbil, (504) 342-2471 (Voice/TDD)

FAX: (504) 342-1970

**MAINE CONSUMER INFORMATION AND TECHNOLOGY TRAINING EXCHANGE (MAINE CITE) (1989)**

Maine CITE Coordinating Center

University of Maine at Augusta

48 University Drive

Augusta, ME 04330

Information and Referral: Cress Shaffers, (207) 621-3195  
(Voice/TDD)

Project Director: Kathy Powers, (207) 621-3195  
(Voice/TDD)

FAX: (207) 621-3193

**MARYLAND TECHNOLOGY ASSISTANCE PROGRAM (1989)**

Governor's Office for Individuals with Disabilities

300 W. Lexington Street, Box 10

Baltimore, MD 21201

Information and Referral: James Corey, (800) TECH-TAP

Project Director: Mary Brady, (410) 333-4975 (Voice/TDD)

FAX: (410) 333-6674

**MASSACHUSETTS ASSISTIVE TECHNOLOGY PARTNERSHIP CENTER (1990)**

Children's Hospital

300 Longwood Avenue

Boston, MA 02115

Information and Referral: Andres Sanchez, (617) 727-5540  
(617) 345-9743 (TDD)

Project Director: Judy Brewer, (617) 735-7820 (Voice)  
(617) 735-7301 (TDD)

FAX: (617) 735-6345

**MICHIGAN TECH 2000 (1992)**

Michigan Department of Education

Rehabilitation Services

P.O. Box 30010

Lansing, MI 48909

Project Manager: Michael Barnes, (517) 373-9233  
(Voice); (517) 373-4035 (TDD)

FAX: (517) 373-0565

**MINNESOTA STAR PROGRAM (1989)**

300 Centennial Building

658 Cedar Street

St. Paul, MN 55155

INFOTECH: (800) 331-3027 (Voice/TDD)

Project Director: Rachel Wobschall, (612) 297-1554

(612) 296-9962 (TDD)

FAX: (612) 282-6671

**MISSISSIPPI PROJECT START (1990)**

2550 Peachtree Street

4th floor

Jackson, MS 39216

Project Director: Carrie Bahr, (601) 987-4872 (Voice/TDD)

FAX: (601) 364-2349

**MISSOURI ASSISTIVE TECHNOLOGY PROJECT (1991)**

4731 South Cochise, Suite 114

Independence, MO 64055-6975

Information and Referral: Sheila Brashear, (800) 647-8557  
(800) 647-8558 (TDD)

Project Director: Diane Golden, (800) 647-8557 or  
(816) 373-5193

FAX: (816) 373-9314

**MONTECH (1991)**

The University of Montana, MUARID, MonTECH

634 Eddy Avenue

Missoula, MT 59812

Information and Referral: Duane Gimbel,  
(406) 243-5676 (Voice/TDD)  
(800) 732-0323 (Voice/TDD)

Project Director: Peter Leech,  
(406) 243-5676 (Voice/TDD)

FAX: (406) 243-2349

**NEBRASKA ASSISTIVE TECHNOLOGY PROJECT (1989)**

301 Centennial Mall South

P.O. Box 94987

Lincoln, NE 68509-4987

Information and Referral: Nancy Noha, (402) 471-3647  
(Voice/TDD)

Project Director: Mark Schultz, (402) 471-0734  
(Voice/TDD)

FAX: (402) 471-0117

**NEVADA ASSISTIVE TECHNOLOGY PROJECT (1990)**

Rehabilitation Division  
Office of Community Based Services  
711 South Stewart Street  
Carson City, NV 89710

Information and Referral: Todd Butlerworth, (702) 687-4452  
(Voice); (702) 687-3388 (TDD)  
Project Manager: Jack Ruld, (702) 687-4452 (Voice)  
(702) 687-3388 (TDD)  
FAX: (702) 687-3292

**NEW HAMPSHIRE TECHNOLOGY PARTNERSHIP PROJECT (1991)**

Institute on Disability/UAP  
#14, Ten Ferry Street  
The Concord Center  
Concord, NH 03301

Information and Referral: Carol Richards, (603) 224-0630  
(Voice/TDD)  
Project Co-Coordinators: Marion Pawlek/Mary Schuh,  
(603) 224-0630 (Voice/TDD)  
FAX: (603) 228-3270

**NEW JERSEY TECHNOLOGY ASSISTIVE RESOURCE PROGRAM (1992)**

135 East State Street  
CN 398  
Trenton, NJ 08625

Information and Referral: Laurrette Walsh, (609) 292-7496  
Administrator: Tim Montagano, (609) 292-7498 (Voice)  
(800) 392-7765 (TDD)  
FAX: (609) 232-4616

**NEW MEXICO TECHNOLOGY ASSISTANCE PROGRAM (1990)**

435 St. Michael's Drive, Building D  
Santa Fe, NM 87503

Information and Referral: Carol Cadena, (800) 866-ABLE  
(Voice/TDD)  
Project Director: Bill Newroe, (505) 827-3532  
(Voice/TDD)  
FAX: (505) 827-3746

**NEW YORK STATE TRAIL PROJECT (1990)**

Office of Advocate for Persons with Disabilities  
One Empire State Plaza, Suite 1001  
Albany, NY 12223-0001

Project Director: Deborah Buck, (518) 474-2825 (Voice)  
(518) 473-4231 (TDD)  
FAX: (518) 473-6005

**NORTH CAROLINA ASSISTIVE TECHNOLOGY PROJECT (1990)**

Department of Human Resources  
Division of Vocational Rehabilitation Services  
1110 Navaho Drive, Suite 101  
Raleigh, NC 27609

Information and Referral: (800) 852-0042  
Project Director: Rick Cook, (919) 850-2787 (Voice/TDD)  
FAX: (919) 850-2792

**NORTH DAKOTA INTERAGENCY PROGRAM FOR ASSISTIVE TECHNOLOGY (IPAT) (1993)**

P.O. Box 743  
Cavalier, ND 58220

Director: Judie Lee, (701) 265-4807 (Voice/TDD)  
FAX: (701) 265-3150

**COMMONWEALTH OF THE NORTHERN MARIANA ISLANDS ASSISTIVE TECHNOLOGY PROJECT (1994)**

Governor's Developmental Disabilities Planning Office  
Office of the Governor  
Saipan, MP 96950

Executive Director: Juanita S. Malone, (670) 322-3014

**OHIO TRAIN (1992)**

1224 Kinnear Road  
Columbus, OH 43212

Executive Board Chairperson: Judy Harris,  
(614) 292-2428 or (800) 784-3425  
(Voice/TDD)  
FAX: (614) 292-5866

**OKLAHOMA ABLE TECH (1992)**

Department of Rehabilitation Services  
P.O. Box 36659  
Oklahoma City, OK 73136

Project Director: Paul Bowarman, (800) 316-4119  
(405) 427-3312 (TDD)  
FAX: (405) 427-3027

**OREGON TECHNOLOGY ACCESS FOR LIFE NEEDS PROJECT (TALN) (1990)**

Chemeketa Community College  
P.O. Box 14007  
Salem, OR 97309-7070

Project Director: Susan McNaught, (503) 399-4950  
(Voice/TDD)  
In OR (800) 877-7512 (Voice/TDD)  
FAX: (503) 399-6978

**PENNSYLVANIA'S INITIATIVE ON ASSISTIVE TECHNOLOGY (1992)**

Institute on Disability/UAP  
Ritter Hall Annex 433 (004-00)  
Philadelphia, PA 19122

Information and Referral: Kirk Behnke, (215) 204-1356  
(Voice/TDD)  
Project Director: Amy Goldman, (215) 204-1358  
(Voice/TDD)  
FAX: (215) 204-6336

**PUERTO RICO ASSISTIVE TECHNOLOGY PROJECT (1993)**

University of Puerto Rico  
Medical Sciences Campus  
College of Related Health Professions  
Department of Communication Disorders  
Box 365067  
San Juan, PR 00938

Project Director: Dr. José R. Santana,  
(800) 496-6035 (From U.S. Mainland)  
(800) 981-6033 (In PR Only)  
FAX: (809) 759-3645

**RHODE ISLAND ASSISTIVE TECHNOLOGY ACCESS PROJECT (1993)**

Office of Rehabilitation Services  
40 Fountain Street  
Providence, RI 02903-1898

Acting Project Director: Joseph Farrell, (401) 421-7005  
Toll Free in RI (800) 752-8038 exL2608  
(401) 421-7016 (TDD)  
FAX: (401) 274-1920

**SOUTH CAROLINA ASSISTIVE TECHNOLOGY PROGRAM (1991)**

Vocational Rehabilitation Department  
P.O. Box 15, 1410-C Boston Avenue  
West Columbia, SC 29171-0015

Information and Referral: Lillian Smith, (803) 822-5404  
(Voice/TDD)  
Project Director: Chip Harford, (803) 822-5404  
(Voice/TDD)  
FAX: (803) 822-4301

**DAKOTA LINK (1992)**

1925 Plaza Boulevard  
Rapid City, SD 57702

Information and Referral: Juanita Palmer-Lloyd  
(800) 645-0673 (Voice/TDD);  
or (605) 394-1876  
Project Manager: Ron Reed, (605) 394-1876  
FAX: (605) 394-5315

**TENNESSEE TECHNOLOGY ACCESS PROJECT (1990)**

710 James Robertson Parkway  
Gateway Plaza, 11th floor  
Nashville, TN 37243-0875

Information and Referral: Anastasia Koshakji, (615) 532-6530  
(800) 732-5059 (In state only);  
(615) 532-6514 (TDD)  
Project Director: Rob Roberts, (615) 532-6530  
FAX: (615) 532-6964

**TEXAS ASSISTIVE TECHNOLOGY PARTNERSHIP (1992)**

University of Texas at Austin, UAP of Texas  
Department of Special Education, EDB 306  
Austin, TX 78712

Information and Referral: (800) 828-7839  
Project Director: Brian Bryant, (512) 471-7621 (Voice)  
(512) 471-1844 (TDD)  
FAX: (512) 471-7549

**UTAH ASSISTIVE TECHNOLOGY PROGRAM (1999)**

Center for Persons with Disabilities  
UMC 6855  
Logan, UT 84322-6855

Information and Referral: (800) 333-UTAH (Voice/TDD)  
Project Director: Marvin Field, Ed.D., (801) 797-1992  
FAX: (801) 797-2355

**VERMONT ASSISTIVE TECHNOLOGY PROJECT (1990)**

103 South Main Street, Weeks 1  
Waterbury, VT 05671-2305

Project Director: Christine Pellegrino, (602) 241-2620  
(Voice/TDD)  
FAX: (802) 241-3052

**VIRGINIA ASSISTIVE TECHNOLOGY SYSTEM (1990)**

8004 Franklin Farms Drive  
P.O. Box K300  
Richmond, VA 23288-0300

Information and Referral: Michael Snapp, (804) 662-9999  
Project Director: Kenneth Knorr, (804) 662-9990 (V/TDD)  
FAX: (804) 662-9478

**WASHINGTON ASSISTIVE TECHNOLOGY ALLIANCE (1993)**

DSHS/DVR  
P.O. Box 45340  
Olympia, WA 98504-5340

Project Director: David Hooks, Sr., Ph.D.  
(206) 438-8051 (Voice)  
(206) 438-8644 (TDD)  
FAX: (206) 438-8007

**WEST VIRGINIA ASSISTIVE TECHNOLOGY SYSTEM (1992)**

Division of Rehabilitation Services

Capital Complex

Charleston, WV 25305-0890

Information and Referral: Rachel Bower, (800) 841-8436

Project Director: Tom Minshall, (304) 766-4636

(304) 293-4662 (TDD)

FAX: (304) 293-7294

**WISTECH (1990)**

Division of Vocational Rehabilitation

P.O. Box 7852

1 W. Wilson Street, Room 950

Madison, WI 53707-7852

Information and Referral: Linda Rowley, (608) 266-5395

Project Director: Judi Trampf, (608) 267-6720 (Voice)

(608) 268-9599 (TDD)

FAX: (608) 267-3657

**WYOMING'S NEW OPTIONS IN TECHNOLOGY (WYNOT) (1993)**

Division of Vocational Rehabilitation

1100 Herschler Building

Cheyenne, WY 82002

Project Director: Kirk McKinney, (307) 777-6947 (Voice)

(307) 777-4386 or 777-7450 (Voice/TDD)

FAX: (307) 777-5939

Many states have regional assistive technology resource centers. To find out if there is a center near you, call your state's Tech Act project. In states where no I & R contact is listed, the Project Director can assist you.

**STATE PROTECTION AND ADVOCACY AGENCIES FOR PERSONS WITH  
DEVELOPMENTAL DISABILITIES, MENTAL ILLNESS AND THE CLIENT  
ASSISTANCE PROGRAM**

1994

**ALABAMA**

<b>CAP</b>	Division of Rehabilitation Services and Children's Rehabilitation Services 2129 E. South Blvd P. O. Box 11586 Montgomery, AL 36111	205-281-8780
<b>DD</b>	Alabama Disabilities Advocacy Program	205-348-4928
<b>MI</b>	The University of Alabama	205-348-9484 TDD
<b>PAIR</b>	P. O. Box 870395 Tuscaloosa, AL 35487-0395	800-826-1675

**ALASKA**

<b>CAP</b>	ASIST 2900 Boniface Parkway, #100 Anchorage, AK 99504-3195	907-333-2211
<b>DD</b>	Advocacy Services of Alaska	907-344-1002 Voice/TDD
<b>MI</b>	615 E. 82nd Avenue, Suite 101	800-478-1234
<b>PAIR</b>	Anchorage, AK 99518	

**AMERICAN SAMOA**

<b>CAP</b>	Client Assistance Program and	10288-011-
<b>DD</b>	Protection & Advocacy	684-633-2441
<b>MI</b>	P. O. Box 3937	
<b>PAIR</b>	Pago Pago, American Samoa 96799	

**ARIZONA**

<b>CAP</b>	Arizona Center for Law in the	602-274-6287 Voice/TDD
<b>DD</b>	Public Interest	
<b>MI</b>	3724 N. Third Street, Suite 300	
<b>PAIR</b>	Phoenix, AZ 85012	

**ARKANSAS**

CAP Advocacy Services, Inc. 501-296-1775 Voice/TDD  
 DD Evergreen Place, Suite 201 800-482-1174  
 MI 1100 North University  
 PAIR Little Rock, AR 72207

**CALIFORNIA**

CAP Client Assistance Program 916-322-5066  
 830 K Street Mall, Room 220  
 Sacramento, CA 95814

DD Protection & Advocacy, Inc. 916-488-9950  
 MI 100 Howe Avenue, Suite 185N 800-776-5746  
 PAIR Sacramento, CA 95825 818-546-1631 LA Voice/TDD  
 510-839-0811 OK Voice/TDD

**COLORADO**

CAP The Legal Center 303-722-0300 Voice/TDD  
 DD 455 Sherman Street  
 PAIR Suite 130  
 MI Denver, CO 80203

**CONNECTICUT**

CAP Office of P&A for Handicapped 203-297-4300  
 DD and Developmentally Disabled Persons 203-566-2102 TDD  
 MI 60 Weston Street 800-842-7303  
 PAIR Hartford, CT 06120-1551 (statewide)

**DELAWARE**

CAP Client Assistance Program 302-698-9336  
 United Cerebral Palsy, Inc. 800-640-9336  
 254 Camden-Wyoming Avenue  
 Camden, DE 19934

DD Disabilities Law Program 302-856-0038 Voice/TDD  
 MI 144 E. Market Street  
 PAIR Georgetown, DE 19947

**DISTRICT OF COLUMBIA**

CAP Client Assistance Program 202-727-0977  
 Rehabilitation Services Administration  
 605 G Street, NW  
 Washington, DC 20001

CAP Information Protection & Advocacy 202-966-8081  
 DD Center for Handicapped Individuals 202-966-2500 TDD  
 MI 4455 Connecticut Ave, NW, Suite B100  
 PAIR Washington, DC 20008

**FLORIDA**

CAP Advocacy Center for Persons w/Disabilities 904-488-9071  
 DD 2671 Executive Center, Circle West 800-342-0823  
 MI Webster Building, Suite 100 800-346-4127 TDD  
 PAIR Tallahassee, FL 32301-5024

**GEORGIA**

CAP Department of Human Resources  
 Division of Rehabilitation Service 404-657-3012  
 2 Peachtree St., NW, Room 23-307  
 Atlanta, GA 30303

DD Georgia Advocacy Office, Inc. 404-885-1234 Voice/TDD  
 MI 1708 Peachtree St., NW, Suite 505 800-282-4538  
 PAIR Atlanta, GA 30309

**GUAM**

CAP Parent Agencies Network 011-671-649-1948  
 P.O. Box 23474  
 GMF, Guam 96921

DD The Advocacy Office 011-671-472-8985/86  
 MI P.O. Box 8330 011-671-472-8989 TDD  
 PAIR Tamuning, Guam 96931

**HAWAII**

CAP Protection & Advocacy Agency 808-949-2922 Voice/TDD  
 DD 1580 Makaloa Street, Suite 1060  
 MI Honolulu, HI 96814  
 PAIR

**IDAHO**

CAP Co-Ad, Inc. 208-336-5353 Voice/TDD  
 DD 4477 Emerald, Suite B-100  
 MI Boise, ID 83706  
 PAIR

**ILLINOIS**

CAP Illinois Client Assistance Program 217-782-5374  
 100 N. First Street, 1st Floor  
 Springfield, IL 62702

DD Equip for Equality, Inc. 312-341-0022 Voice/TDD  
 MI 11 East Adams, Suite 1200  
 PAIR Chicago, IL 60603

**INDIANA**

CAP Indiana Advocacy Services 317-232-1150 Voice/TDD  
 DD 850 North Meridian, Suite 2-C 800-622-4845  
 MI Indianapolis, IN 46204  
 PAIR

**IOWA**

CAP Client Assistance Program 515-281-3957  
 Division on Persons w/Disabilities  
 Lucas State Office Building  
 Des Moines, IA 50310

DD Iowa Protection & Advocacy Service, Inc. 515-278-2502  
 MI 3015 Merle Hay Road, Suite 6 515-278-0571 TDD  
 PAIR Des Moines, IA 50310

**KANSAS**

CAP Client Assistance Program 913-296-1491  
Biddle Building, 2nd Floor  
2700 West 6th Street  
Topeka, KS 66606

DD Kansas Advocacy & Protective Service 913-776-1541 Voice/TDD  
MI 2601 Anderson Avenue 800-432-8276  
PAIR Manhattan, KS 66502

**KENTUCKY**

CAP Client Assistance Program 502-564-8035  
Capitol Plaza Tower 800-633-6283  
Frankfort, KY 40601

DD Office for Public Advocacy, Division for P&A 502-564-2967  
MI 100 Fair Oaks Lane, 3rd Floor 800-372-2988 TDD  
PAIR Frankfort, KY 40601

**LOUISIANA**

CAP Advocacy Center for the Elderly 504-522-2337 Voice/TDD  
DD and Disabled 800-662-7705  
MI 210 O'Keefe, Suite 700  
PAIR New Orleans, LA 70112

**MAINE**

CAP CARES, Inc. 207-622-7055  
4-C Winter Street  
August, ME 04330

DD Maine Advocacy Services 207-626-2774  
MI 32 Winthrop 800-452-1948 TDD  
PAIR P.O. Box 2007  
Augusta, ME 04338

**MARYLAND**

**CAP** Client Assistance Program 410-554-3221  
 Maryland Rehabilitation Center  
 Division of Rehabilitation Services  
 2301 Argonne Drive  
 Baltimore, MD 21208

**DD** Maryland Disability Law Center 410-235-4700  
**MI** 2510 St. Paul Street 410-235-4227 Voice/TDD  
**PAIR** Baltimore, MD 21218 800-233-7201

**ADM** Maryland Disability Law Center 410-234-2791  
 Program Staff 410-234-2794  
 1800 N. Charles Street  
 Baltimore, MD 21201

**MASSACHUSETTS**

**CAP** MA Office on Disability 617-727-7440  
 Client Assistance Program  
 One Ashburton Place, Room 303  
 Boston, MA 02108

**DD** Disability Law Center, Inc. 617-723-8455 Voice/TDD  
**PAIR** 11 Beacon Street, Suite 925  
 Boston, MA 02108

**MI** Center for Public Representation 413-584-1644 Voice/TDD  
 22 Green Street  
 Northampton, MA 01060

**MICHIGAN**

**CAP** Client Assistance Program 517-373-8193  
 Department of Rehabilitation Services  
 P. O. Box 30008  
 Lansing, MI 48909

Commission for the Blind 517-373-6425  
 201 North Washington Square  
 Box 30015  
 Lansing, MI 48909

**Michigan cont.**

DD Michigan P&A Service 517-487-1755 Voice/TDD  
MI 106 West Allegan, Suite 210  
PAIR Lansing, MI 48933

**MINNESOTA**

CAP Minnesota Disability Law Center 612-332-1441  
DD 430 First Avenue North, Suite 300 612-332-4668  
MI Minneapolis, MN 55401-1780  
PAIR

**MISSISSIPPI**

CAP Client Assistance Program 601-982-7051  
Easter Seal Society  
3226 N. State Street  
Jackson, MS 39216

DD Mississippi P&A System for DD, Inc. 601-981-8207 Voice/TDD  
MI 5330 Executive Place, Suite A  
PAIR Jackson, MS 39206

**MISSOURI**

CAP Missouri P&A Services 314-893-3333 Voice/TDD  
DD 925 S. Country Club Drive, Unit B-1  
MI Jefferson City, MO 65109  
PAIR

**MONTANA**

CAP Montana Advocacy Program 406-444-3889 Voice/TDD  
DD 316 N. Park, Room 211 800-245-4743  
MI P.O. Box 1680  
PAIR Helena, MT 59624

**NEBRASKA**

- CAP** Client Assistance Program 402-471-3656  
 Division of Rehabilitation Services  
 Nebraska Department of Education  
 301 Centennial Mall South  
 Lincoln, NE 68509
- DD** Nebraska Advocacy Services, Inc. 402-474-3183 Voice/TDD  
**MI** 522 Lincoln Center Building  
**PAIR** 215 Centennial Mall South  
 Lincoln, NE 68508

**NEVADA**

- CAP** Client Assistance Program 702-688-1440  
 1755 East Plumb Lane, #128 800-653-9879  
 Reno, NV 89502
- DD** Office of Protection & Advocacy, Inc. 702-688-1233  
**MI** Financial Plaza 800-992-5715  
**PAIR** 1135 Terminal Way, Suite 105 702-622-0243 TDD  
 Reno, NV 89502

**NEW HAMPSHIRE**

- CAP** Client Assistance Program 603-271-2773  
 Governor's Commission for the Handicapped  
 57 Regional Drive  
 Concord, NH 03301-9686
- DD** Disabilities Rights Center 603-228-0432 Voice/TDD  
**MI** P. O. Box 19  
**PAIR** 18 Low Avenue  
 Concord, NH 03302-0019

**NEW JERSEY**

- CAP** Client Assistance Program 609-292-9742 Voice/TDD  
**DD** New Jersey P&A, Inc. 800-792-8600  
 210 S. Broad Street, 3rd Floor  
 Trenton, NJ 08608

**New Jersey cont.**

MI New Jersey P&A, Inc. 609-292-9742 Voice/TDD  
 210 S. Broad Street, 3rd Floor 800-792-8600  
 Trenton, NJ 08608

**NEW MEXICO**

CAP Protection & Advocacy System, Inc. 505-256-3100 Voice/TDD  
 DD 1720 Louisiana Blvd., NE  
 MI Suite 204 800-432-4682  
 PAIR Albuquerque, NM 87110

**NEW YORK**

CAP NY Commission on Quality of Care 518-473-7378  
 DD for the Mentally Disabled 518-473-4057  
 MI 99 Washington Avenue, Suite 1002 800-624-4143 TDD  
 PAIR Albany, NY 12210

**NORTH CAROLINA**

CAP Client Assistance Program 919-733-3364  
 North Carolina Division of Vocational  
 Rehabilitation Services  
 P. O. Box 26053  
 Raleigh, NC 27611

DD Governor's Advocacy Council for 919-733-9250 Voice/TDD  
 MI Persons with Disabilities 800-821-6922  
 PAIR 2113 Cameron Street, Suite 218  
 Raleigh, NC 27605

**NORTH DAKOTA**

CAP Client Assistance Program 701-224-4625  
 400 East Broadway, Suite 303  
 Bismarck, ND 58501-4038

DD The North Dakota 701-224-2972  
 MI Protection & Advocacy Project 800-472-2670  
 PAIR 400 E. Broadway, Suite 515 800-642-6694 (24 H. Line)  
 Bismarck, ND 58501 800-366-6888 TDD

**N. MARIANAS ISLANDS**

CAP Northern Marianas 670-235-7274  
 DD Protection and Advocacy System, Inc.  
 MI P.O. Box 3529 C.K.  
 PAIR Saipan, MP 96950

**OHIO**

CAP Client Assistance Program 614-466-9956  
 Governor's Office of Advocacy for People  
 with Disabilities  
 30 East Broad Street, Room 1201  
 Columbus, OH 43266-0400

DD Ohio Legal Rights Service 614-466-7264 Voice/TDD  
 MI 8 East Long Street, 6th Floor 800-282-9181  
 PAIR Columbus, OH 43215

**OKLAHOMA**

CAP Client Assistance Program 405-521-3756  
 Oklahoma Office of Handicapped Concerns  
 4300 N. Lincoln Blvd, Suite 200  
 Oklahoma City, OK 73105

DD Oklahoma Disability Law Center, Inc. 918-664-5883 Voice/TDD  
 MI 4150 South 100th East Avenue, 210 Cherokee Bldg  
 PAIR Tulsa, OK 74146-3661

**OREGON**

CAP Oregon Disabilities Commission 503-378-3142  
 1257 Ferry Street, SE  
 Salem, OR 97310

DD Oregon Advocacy Center 503-243-2081 Voice/TDD  
 MI 625 Board of Trade Building  
 PAIR 310 Southwest 4th Avenue, Suite 625  
 Portland, OR 97204-2309

**PENNSYLVANIA**

CAP	Client Assistance Program (SEPLS) 1650 Arch Street, Suite 2310 Philadelphia, PA 19103	215-557-7112
	Client Assistance Program Medical Center East 211 N. Whitfield, Suite 215 Pittsburgh, PA 15206	412-363-7223 (Western PA)
DD	Pennsylvania P&A, Inc.	717-236-8110 Voice/TDD
MI	116 Pine Street	800-692-7443
PAIR	Harrisburg, PA 17101	

**PUERTO RICO**

CAP	Office of the Governor	809-721-4299
DD	Ombudsman for the Disabled	809-725-3606
MI	P. O. Box 4234	800-981-4125
PAIR	San Juan, PR 00902-4234	809-705-4014 TDD

**REP OF PALAU**

CAP	Client Assistance Program Bureau of Public Health Ministry of Health P.O. Box 100 Koror, Republic of Palau 96940	
-----	--	--

**RHODE ISLAND**

CAP	Rhode Island P&A System Inc., (RIPAS)	401-831-3150
DD	151 Broadway	401-831-5335
MI	3rd Floor	
PAIR	Providence, RI 02903	

**SOUTH CAROLINA**

CAP	Office of the Governor Division of Ombudsman & Citizen Services P.O. Box 11369 Columbia, SC 29211	803-734-0457
-----	--	--------------

**South Carolina cont.**

DD South Carolina P&A System for the  
 MI Handicapped, Inc.  
 PAIR 3710 Landmark Drive, Suite 208  
 Columbia, SC 29204

803-782-0639 Voice/TDD  
 800-922-5225

**SOUTH DAKOTA**

CAP South Dakota Advocacy Services  
 DD 221 South Central Avenue  
 MI Pierre, SD 57501  
 PAIR

605-224-8294 Voice/TDD  
 800-658-4782

**TENNESSEE**

CAP Tennessee Protection & Advocacy, Inc.  
 DD P. O. Box 121257  
 MI Nashville, TN 37212  
 PAIR

615-298-1080 Voice/TDD  
 800-342-1660

**TEXAS**

CAP Advocacy, Inc.  
 DD 7800 Shoal Creek Blvd., Suite 171-E  
 MI Austin, TX 78757  
 PAIR

512-454-4816 Voice/TDD  
 800-252-9108

**UTAH**

CAP Legal Center for People w/Disabilities  
 DD 455 East 400 South, Suite 201  
 MI Salt Lake City, UT 84111  
 PAIR

801-363-1347 Voice/TDD  
 800-662-9080

**VERMONT**

CAP Client Assistance Program  
 Ladd Hall  
 103 South Main Street  
 Waterbury, VT 05676

802-241-2641  
 800-622-4555

**Vermont cont.**

DD Vermont Protection & Advocacy 802-229-1355  
 21 E. State Street, Suite 101  
 Montpelier, VT 05602

MI Vermont Advocacy Network, Inc. 802-244-7868  
 65 South Main Street  
 Waterbury, VT 05676

**VIRGINIA**

CAP Department for Rights of Virginians w/Dis. 804-225-2042 Voice/TDD  
 DD James Monroe Building 800-552-3962  
 MI 101 North 14th Street, 17th floor  
 PAIR Richmond, VA 23219

**VIRGIN ISLANDS**

CAP Virgin Islands Advocacy Agency 809-772-1200  
 DD 7A Whim Street, Suite 2 809-776-4303  
 MI Frederiksted, VI 00840 809-772-4641 TDD  
 PAIR

**WASHINGTON**

CAP Client Assistance Program 206-721-4049  
 P. O. Box 22510 206-721-4575  
 Seattle, WA 98122

DD Washington Protection & Advocacy Sys. 206-324-1521 Voice/TDD  
 MI 1401 E. Jefferson, Suite 506  
 PAIR Seattle, WA 98122

**WEST VIRGINIA**

CAP West Virginia Advocates, Inc. 304-346-0847 Voice/TDD  
 DD Litton Bldg, 4th Floor 800-950-5250  
 MI 1207 Quarrier Street  
 PAIR Charleston, WV 25301

**WISCONSIN**

CAP Governor's Commission for People  
with Disabilities  
Client Assistance Program  
P. O. Box 7850  
Madison, WI 53707-7852

608-267-7422  
800-362-1290

DD Wisconsin Coalition for Advocacy  
MI 16 N. Carroll Street, Suite 400  
PAIR Madison, WI 53703

608-267-0214  
608-267-0368 TDD

**WYOMING**

CAP Wyoming Protection & Advocacy System  
DD 2424 Pioneer Avenue, Suite 101  
PAIR Cheyenne, WY 82001

307-638-7668  
307-632-3496  
800-821-3091 Voice/TDD  
800-624-7648 Voice/TDD

**NATIVE AMERICAN**

DD DNA People's Legal Services, Inc.  
P. O. Box 306  
Window Rock, AZ 86515

602-871-4151

*Rehabilitation Services Administration/Office of Special Education and Rehabilitative Services  
U.S. Department of Education*

*Client Assistance Program (CAP)*

This program supports services to advise individuals with disabilities of benefits and services available to them under the Rehabilitation Act and Title I of the Americans with Disabilities Act. Individuals seeking or receiving services from programs supported under the Rehabilitation Act may also receive assistance in pursuing legal, administrative and other appropriate remedies to protect their rights. Each state is required to have a CAP as a condition of eligibility for the state grant for rehabilitation services.

CAPs primarily resolve issues through individual and systemic advocacy. By statutory mandate, CAP staff attempt to resolve issues through negotiation or mediation before resorting to administrative or legal remedies. Although states are not required to have formal procedures to address issues raised by CAPs, CAP personnel must be afforded access to policy making and administrative personnel in the state. The CAP director also serves on the State Rehabilitation Advisory Council, the consumer advisory board for rehabilitation services.

CAPs are operated by agencies designated by the Governors. In general, these agencies are independent of any agency that provides services under the Rehabilitation Act. Funds are distributed among the states according to population, except that each state is guaranteed a minimum of \$100,000 and each territory at least \$45,000. In fiscal year (FY) 1995, grants totalling \$9,824,000 were awarded to the 50 states, the District of Columbia, Puerto Rico, and five territories. Almost 65,000 individuals received CAP assistance in FY 1993, the most recent year for which data are available.

*Protection and Advocacy of Individual Rights (PAIR)*

One of the newest components of the state protection and advocacy (P&A) systems established under the Developmental Disabilities and Bill of Rights Act, PAIR is mandated to protect the legal and human rights of individuals with disabilities who are not eligible for services under CAP or one of the other P&A programs. PAIR, which started as a discretionary grant program in FY 1991, became a formula grant program in FY 1994.

PAIR activities include investigating, negotiating, or mediating solutions to problems expressed by individuals with disabilities, providing information and technical assistance, and providing legal counsel and litigation services. PAIR also supports education and outreach activities. Each year, PAIR programs must establish case selection priorities based on public comment. Typical priorities include providing individual and systemic advocacy in the areas of employment discrimination, accessibility, and housing.

PAIR funds are allocated according to population, with a minimum of \$100,000 for each state and \$50,000 for each territory. Fifty-six PAIR grants totalling \$7,186,000 were awarded in FY 1995.

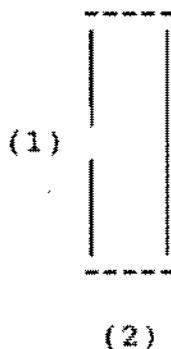
EXECUTIVE OFFICE OF THE PRESIDENT

07-Nov-1994 03:19pm

*h 301*  
*1 0*

TO: Ronald K. Saleh  
FROM: Rosalyn A. Miller  
Economic and Domestic Policy  
CC: Stanley S. Herr  
BEVERLY L. PETCHEL  
SUBJECT: Meeting setup

As discussed, the following is the arrangement needed for 1:30-4:00 p.m. meeting the Indian Treaty Room tomorrow (11/8):



1 = podium microphone  
2 = entrance

\*NOTE: seating should accomodate 30 people

Thanks!

**REPORT OF THE ADVOCACY SUBCOMMITTEE  
TO THE INTERAGENCY COMMITTEE ON DEVELOPMENTAL DISABILITIES  
FISCAL YEAR 1993 REPORT ON SERVICES  
PROVIDED BY FEDERAL ADVOCACY PROGRAMS**

**PROTECTION AND ADVOCACY**

- **FOR PERSONS WITH DEVELOPMENTAL DISABILITIES (PADD)  
ADMINISTRATION ON CHILDREN AND FAMILIES  
ADMINISTRATION ON DEVELOPMENTAL DISABILITIES**
  - **FOR INDIVIDUALS WITH MENTAL ILLNESS (PAIMI)  
SUBSTANCE ABUSE AND MENTAL HEALTH ADMINISTRATION  
CENTER FOR MENTAL HEALTH SERVICES**
  - **FOR INDIVIDUAL RIGHTS (PAIR)  
REHABILITATIVE SERVICES ADMINISTRATION**
- THE CLIENT ASSISTANCE PROGRAM (CAP)  
REHABILITATIVE SERVICES ADMINISTRATION**

## Congressional Appropriations History

The following chart and graph below demonstrate the history of Congressional support for P&A and CAP programs:

### U.S. Congressional Appropriations Fiscal Years 1976-95 (in \$ millions)

	PADD	CAP	PAIMI	PAIR
1976	1.5			
1977	3.0			
1978	3.0			
1979	3.8			
1980	7.5			
1981	7.5			
1982	7.68			
1983	7.32			
1984	8.4	6.0		
1985	13.75	6.3		
1986	14.6	6.412	9.5	
1987	15.0	7.5	10.5	
1988	19.148	7.1	10.555	
1989	19.76	7.682	12.4	
1990	20.48	7.901	14.001	
1991	20.98	8.313	15.614	.976
1992	22.500	9.140	19.5	1.074
1993	22.506	9.296	20.8	2.480
1994	23.753	9.547	21.957	5.5
1995	26.718	9.824	21.957	7.456

### Formula Grants

Each designated State and Territory receives funding to implement the PADD, PAIMI and CAP programs through a formula grant. The formula, while slightly different for each of the three programs, is essentially based on the population and per capita income in the State.

Each State is given a minimum allotment which is incrementally increased as the population of the State increases. Approximately twenty States receive a minimum allotment for each program.

### Total Clients Served

The P&As and CAPs served approximately 66,517 individuals in FY 1993 (October 1, 1992 to September 30, 1993).

PADD	36,700
PAIMI	18,543
CAP	11,274

### Racial/Ethnic Representation by %

	PADD	PAIMI	CAP
White	73	62	78.4
African American	17	18	14.
American Indian	1	1	2
Pacific Islander	1	1	1.1
Other/Unknown/Not Reported	N/A	18	4.4

### % of Case Resolution Through Litigation

PADD	8.1
PAIMI	4.0
CAP	.4

### Non-cases provided information/referral

PADD	88,000
CAP	52,382
PAIMI	52,863

*The data collected on the number of clients served by all three programs should include only those individuals for whom a significant service was rendered.*

*The client data should not include individuals who benefitted from the resolution of class actions, other problems involving groups or individuals who only receive information or referral. Individuals who receive other types of educational services from the program are not counted as clients of the program.*